Mastercard Connect Sign Up Guide

New User Sign Up

New users can sign up for Mastercard Connect by clicking the ‘Sign Up’ link in the left hand section on the Sign in page. The 3-step Sign up process will create your Mastercard Connect account.
1. Create a User ID. Your User ID must meet the following requirements:
   a. Begin with a letter.
   b. 6 to 30 characters in length.
   c. A-Z, a-z, _, @, and - can be used.
   d. No spaces or commas can be used.
2. Create and verify your password. Your password must meet the following requirements:
   a. Minimum of one alphabetic character.
   b. Minimum of one non-alphabetic character such as 0-9,!,@,$...
   c. Maximum of 2 repeated characters.
   d. Minimum length of 8 characters
   e. Password cannot match the User ID.
Step 2: Sign Up – About You

1. Enter First and Last Name
2. Enter your Business Email. This email will be used to send notifications to you.
3. Enter your Business Phone Number.
4. The Comments section is optional and can be used to send a message to your Security Administrator.
5. You must agree to the Terms of Use and the Global privacy policy or you will not be able to create a Mastercard Connect account.
1. Select the business classification from the drop down list that best describes your company.
2. Enter the ICA number assigned to you by Mastercard, if applicable. An ICA is a 3 to 8 digit identifier.
3. Enter you Company name or the 6 digit Customer ID (CID) assigned to you by Mastercard.
4. Select Complete.