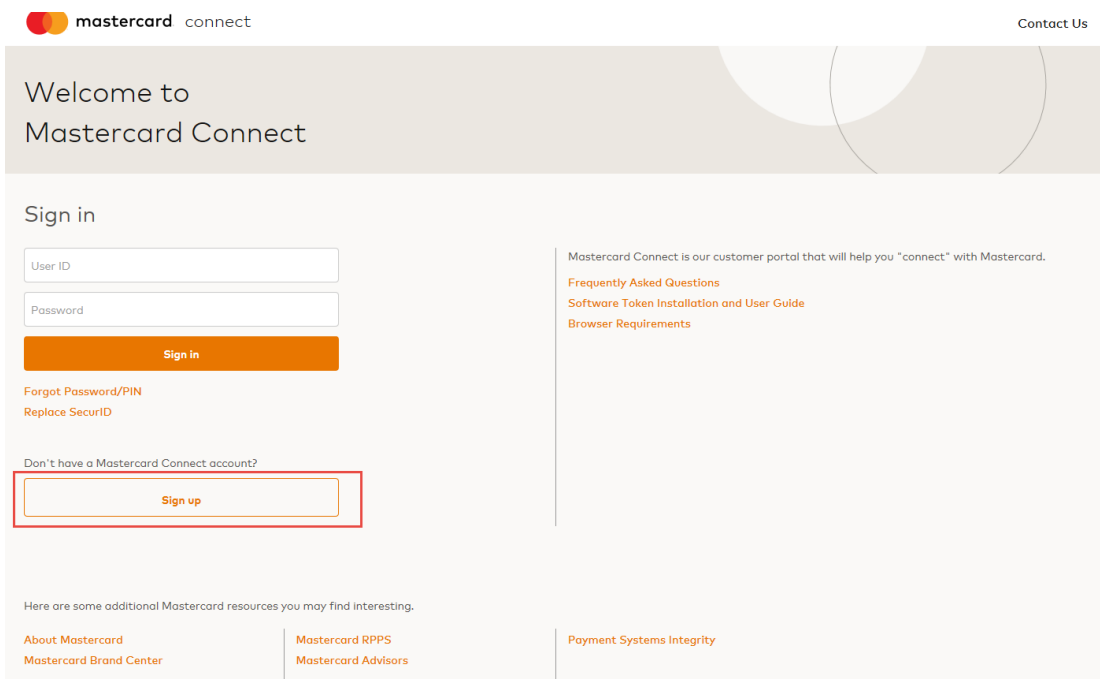


Mastercard Connect Sign Up Guide

New User Sign Up

New users can sign up for Mastercard Connect by clicking the 'Sign Up' link in the left hand section on the Sign in page. The 3-step Sign up process will create your Mastercard Connect account.



The screenshot shows the Mastercard Connect sign-in page. At the top left is the Mastercard Connect logo, and at the top right is a "Contact Us" link. The main heading reads "Welcome to Mastercard Connect". Below this is a "Sign in" section with two input fields: "User ID" and "Password". A blue "Sign in" button is positioned below these fields. Underneath the button are links for "Forgot Password/PIN" and "Replace SecurID". A red box highlights the "Sign up" button, which is located below the text "Don't have a Mastercard Connect account?". To the right of the sign-in form, there is a paragraph of introductory text and three links: "Frequently Asked Questions", "Software Token Installation and User Guide", and "Browser Requirements". At the bottom of the page, there is a section titled "Here are some additional Mastercard resources you may find interesting." with three columns of links: "About Mastercard" and "Mastercard Brand Center" in the first column; "Mastercard RPPS" and "Mastercard Advisors" in the second column; and "Payment Systems Integrity" in the third column.

Step 1: Sign Up – Your Account

mastercard connect Contact Us

Welcome to Mastercard Connect

Sign Up

Your account About you About your company

Please complete the following information to create your Mastercard Connect account. All fields are required unless otherwise noted.

Create a User ID

Create password Verify password

Security Question 1
Choose security question

Answer

Security Question 2
Choose security question

Answer

1. Create a User ID. Your User ID must meet the following requirements:
 - a. Begin with a letter.
 - b. 6 to 30 characters in length.
 - c. A-Z, a-z, _, @, and - can be used.
 - d. No spaces or commas can be used.
2. Create and verify your password. Your password must meet the following requirements:
 - a. Minimum of one alphabetic character.
 - b. Minimum of one non-alphabetic character such as 0-9,!,@,\$...
 - c. Maximum of 2 repeated characters.
 - d. Minimum length of 8 characters
 - e. Password cannot match the User ID.
3. Select 2 Security Questions and Answers.

Step 2: Sign Up – About You

The screenshot shows the 'Sign Up' page for Mastercard Connect. At the top left is the Mastercard Connect logo, and at the top right is a 'Contact Us' link. The main heading is 'Welcome to Mastercard Connect'. Below this is a progress indicator with three steps: 'Your account' (completed), 'About you' (current step, highlighted with a red box), and 'About your company'. The instructions state: 'Please complete the following information to create your Mastercard Connect account. All fields are required unless otherwise noted.' The form includes fields for 'First Name', 'Last Name', 'Business Email', 'Business Phone', and 'Comments (optional)'. At the bottom, there is a checkbox for 'I agree to Terms of Use and Global Privacy Policy' and two buttons: 'Previous' and 'Next'.

1. Enter First and Last Name
2. Enter your Business Email. This email will be used to send notifications to you.
3. Enter your Business Phone Number.
4. The Comments section is optional and can be used to send a message to your Security Administrator.
5. You must agree to the Terms of Use and the Global privacy policy or you will not be able to create a Mastercard Connect account.

Step 3: Sign Up – About Your Company

Welcome to
Mastercard Connect

Sign Up



Your account About you **About your company**

Please complete the following information to create your Mastercard Connect account. All fields are required unless otherwise noted.

Business Classification

ICA

Company Name (or Company ID)

Previous

Complete

1. Select the business classification from the drop down list that best describes your company.
2. Enter the ICA number assigned to you by Mastercard, if applicable. An ICA is a 3 to 8 digit identifier.
3. Enter you Company name or the 6 digit Customer ID (CID) assigned to you by Mastercard.
4. Select Complete.